



UNINTERRUPTIBLE POWER SYSTEMS NFINITY SCOPE OF SERVICE

3-YR EXTENDED WARRANTY OPTION

- Provides on-site repair service.
- Includes labor and travel expenses within 50-km radius from Emerson's service office.
- Excludes airfare and accommodation expenses.
- Service schedule is within office-hour (0900-1800), 7 days/wk, excluding holidays.
- Includes 100% parts coverage including internal battery, but excluding air filters.
- Response time or delivery of replacement unit is **next day**.
- Available on-line technical phone support.
- Access to customer service hotline.
- Subject to all terms and conditions as noted in Emerson sales and service agreement.

FEATURES AND BENEFITS

- Worry free and have peace of mind on your asset management.
 - It gives you fixed and predictable maintenance budget.
 - Protects you from any repair price and parts price increase.
 - No maintenance expense surprises for you.
 - Guaranteed available service and support priority from Emerson or from authorized service provider.
- Less hassle
 - No more repetitive PR, PO, evaluation, approval and processing just to get your equipment fixed.
 - No time and effort needed to plan for maintenance budget.
 - You don't have to wait for your service quotation before you can proceed on a service purchase.
- Low total cost of ownership for you.
- It acts like an insurance policy for you.
- 1-yr or 3-yr warranty coverage depending on what you choose or purchase.
- Full parts coverage.
- Parts shipping cost included.
- Available customer hotline.
- Available technical phone support.
- Restore your equipment into functioning condition through return and replacement or on-site service depending on the product you purchase.