

Data Center Assessment

Questions to Ask Your Customers

■ Site Monitoring and Services
for Business-Critical Continuity

- 1) Has management of your data center / computer room recently changed? (e.g. via acquisition or consolidation?)
- 2) Have you assumed new and / or additional responsibilities as a result of this change?
- 3) Has additional IT equipment been added to your data center / computer room in the last six (6) months? Were you (Facilities) notified?
- 4) Does your electrical one-line diagram accurately reflect your current electrical and mechanical infrastructure?
- 5) Has your data center / computer room experience loading changes, and/or missing or inaccurate documentation?
- 6) Are you familiar with the idea of system “hot spots” that can potentially lead to system failure and preventable downtime?
- 7) Has your data center / computer room recently experienced these “hot spots”?
- 8) Have you recently had an unexpected service disruption based upon equipment overheating?
- 9) Are you relying on your facilities’ HVAC system to cool your computer room / data center?
- 10) Would you like for me to send you some additional information detailing our data center assessment?