



Victoria Theatre Association

The Victoria Theatre is a historic 19th-century structure that is host to numerous shows and events and is part of an arts complex that also includes the Benjamin and Marian Schuster Performing Arts Center.

Background

The Victoria Theatre Association needed improved power protection for the critical switches and telecom equipment that serve the theatre and an adjoining performing arts complex. The main server room and two IDFs are located in the Victoria Theatre, which is connected by an underground fiber optic backbone to the performing arts complex.

Case Summary

Location: Dayton, Ohio

Products/Services: Multiple Liebert GXT UPS systems

Critical Needs: Minimize the impact of power outages and disturbances created by internal equipment on critical electronics

Results

- Successful upgrade of power protection system for distributed network
- Increased ability to ride through power outages and isolate sensitive electronics from power disturbances caused by theatre equipment
- Improved ability to configure power protection to application requirements



Solution

Chris Zanowick is IT manager for the Victoria Theatre Association. Understanding the importance of high-availability power protection, Zanowick developed a "solution scorecard" to rate power protection solutions against his requirements.

"Our scorecard included vendor responsiveness, network manageability interface, centralized enterprise management, maintenance switch, hot-swappable batteries, front-access battery replacement, mounting requirements, having dimensional prints supplied and price," Zanowick said.

After filling out his scorecard, Zanowick realized that Liebert, and its Solutions Partner Linked Technologies, were clearly the best choice.

Liebert and Linked Technologies recommended a Liebert GXT2 6000 VA UPS with extended runtimes in the main server room and a Liebert GXT2 700 VA UPS for the PBX system. Liebert GXT2 systems were also installed in the IDFs in the theatre and in critical locations in the adjoining Schuster Performing Arts Center.

"The manual bypass switch proved quite helpful for us as it allowed to us change configurations or move equipment around," said Zanowick.

He also appreciated the ability to configure the UPS. "Liebert provided everything I needed to integrate the UPS into my existing environment. Nobody else did."



"I was pleased with Liebert in every aspect. They know what customer service is about and they have a reliable product."

Chris Zanowick, IT manager, Victoria Theater Association

The performance of the Liebert systems was another major factor. "We wanted zero, or very minimal, lag time between normal operation and battery backup. We also needed to isolate critical electronics from surges created by theatre stage equipment."

"I was pleased with Liebert in every aspect. They know what customer service is about and they have a reliable product," said Zanowick.

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